

Background

As a demand response system - since 1982, Piattran's mission is to provide accessible transportation to the general public that travel within or from Piatt County, IL. This program is funded by IDOT through a pass-through grant of FTA Section 5311 and IL Downstate Operating Assistance Program. Additionally, local match funding comes from Piatt County Board, individual and township/village donations, as well as service contracts with human service agencies.

Piattran does not deny service or otherwise discriminate against any person on the basis of race, color, or national origin, sex, age, or disability. However, school age children are transported only when school bus service is not available or when they require special assistance not offered by school bus services.

ADA & Personal Assistance

Anyone can ride Piattran. Piattran's fleet is fully accessible with lifts and securements for all types of mobility devices. In the event we cannot meet your mobility needs, we will make a referral to other transportation options.

Drivers will assist getting on and off our buses, and to your doorway as needed.

Drivers can carry up to 5 packages (no more than 10 pounds each) and place those items just inside your threshold.

Due to insurance, drivers cannot assist you beyond the threshold of your doorway. However, a personal care attendant may ride at no extra charge. When a personal care attendant is riding with you, the driver will not be expected to assist with packages or provide assistance between the curb and doorway.

Service animals must be declared to the dispatcher when scheduling the ride.

Fare Definitions

Cash Fares and Pass Credit for regular service is charged based on demographic grouping defined below:

- **Under 6** - Rides for free if accompanied by a paying adult rider
- **Student** - Under 18 / Attends College or Job Training Program
- **Adult** - Ages 19 to 59
- **Senior** - Over 60 ***See inside brochure about over 60 rider program***
- **Disabled** – Completes rider registration form detailing disability.

Adult Fares

Per-Ride Cash Rate

In-City or Township.....	\$3.00
In-County.....	\$5.00
Out-of-County.....	\$7.00

Per-Ride Prepaid \$55 Pass-Credit

In-City or Township.....	\$2.00
In-County.....	\$4.00
Out-of-County.....	\$5.50

Student, Senior, & Disabled Fares

Per-Ride Cash Rate

In-City or Township.....	\$2.00
In-County.....	\$4.00
Out-of-County.....	\$6.00

Per-Ride Prepaid \$40 Pass-Credit

In-City or Township.....	\$1.75
In-County	\$3.00
Out-of-County.....	\$4.00

Rates are for each one-way ride. Rides are assumed to be direct, point-to-point, with no waiting or lay-over for the driver.



**PIATT COUNTY
PUBLIC
TRANSPORTATION
(217) 762-7821**

TTY USERS DIAL 711

www.piattran.org
ride@piattran.org



**Brochures in Alternative Formats are
made available upon request.**

FY18 Effective 7/1/17

Scheduling Rides

Call (217) 762-7821 at least one business day prior by 2:30 p.m. to schedule your ride.

For demand response public transportation routes, Piattran does not have bus stops, but instead picks you up and drops you off at your pre-arranged destination.

We request 1 business day advance reservations before 2:30 p.m. However, if space and time is available we will accommodate same day requests.

To keep our services affordable, we try to accommodate as many requests as possible. Therefore, we ask all of our riders to be ready 15 minutes prior to their pickup time, and allow for our buses to run up to 15 minutes behind schedule pickup times. Please be aware we are public transportation, and as such, cannot guarantee arrival or departure times although we make every conceivable effort to meet your scheduled needs and requests.

Hours of Operation

Routes

Monday through Friday: 6AM - 6PM

Seasonal Saturday Service: *See website*

Sunday: Closed

See website for vanpool options

Office Hours

Monday – Friday 8am – 5pm

For Inclement Weather Closings or emergency protocols visit our website.

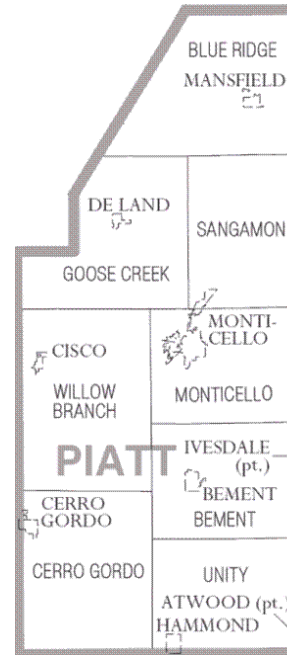
Routing

In-City or Township rides are within a 5-mile radius of municipal boundaries and begin and end in the same city/town.

In-County rides start within a Piatt County and connect to another Piatt township. However, arrival and departure availability is based on demand and availability of bus routing on a given day. By scheduling further in advance, Piattran can more easily ensure the preferred times are possible.

Out-of-County rides start or end within Piatt County with daily destinations to Champaign-Urbana or Decatur urbanized areas. For a Day-Pass-Rate on a monthly basis, trips to Springfield, Peoria, and Arcola / Arthur / Tuscola or other long distance destinations may be available, if within the state of Illinois and is not offered by another operator. Please contact dispatch further in advance if needing to go beyond Decatur or Champaign-Urbana.

Special Paratransit service can be arranged for riders that cannot ride on regular routes. For more information on how to qualify for this service, please contact dispatch.



Rates

Payment Options includes: cash (no change); checks; or major credit cards (when utilized in advance of ride).

Cash Fares are usually paid by the infrequent riders. Drivers cannot make change.

Pass Credit is the best option for the frequent rider. By setting up a pre-paid account with us, it will reduce your overall fare prices.

For Adult riders, a minimum of a \$55 credit as to be paid. For students, seniors, or disabled riders, a minimum of a \$40 credit as to be paid. The Pass Credit method also gives you a great degree of flexibility as it can be applied to anyone that you designate as a rider under your account, and is not limited to rides in a specific geographic area, i.e. "In County vs. Out of County".

IL Medicaid and Managed Care Insurance recipients may be eligible for non-emergency medical transportation. If you plan on using this coverage for your fares, please schedule transportation at least 10 business days prior to your appointment, to allow for getting approval from those entities.

Agency Service Contracts can be negotiated with Piattran to provide transportation for your customers.

Seniors registered for the Over-60 program allows for unlimited free rides on regularly scheduled routes In County and one roundtrip per month Out of County. No fare is required for rides scheduled under this designation; *however*, donations are encouraged.
